# South Lodge Guest House

19 The Vale, Broadstairs, Kent CT10 1RB

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### **Checking in and out**

We are flexible with checking in times. The rooms will normally be available by 1pm, but if you wish to arrive before then you are welcome to leave your luggage at any time. Do arrange this beforehand if you can.

We ask you to let us know what time you expect to arrive so we can ensure there is someone here to welcome you. If you find you are likely to arrive more than 30 minutes before or after your estimated arrival time, do let us know.

On the day of your departure please vacate your room by 10 o'clock if you can. If this is too early for your plans do let us know and we will fit in with your arrangements.

We accept credit cards\*, debit cards, cash and cheques, (payable to "South Lodge"). as means of payment for your stay.

\*We are unable to accept American Express and Diners Card.

We very much hope you enjoyed your stay and will want to come again.

Please take some business cards to give to your friends and don't forget to hand in your key.

Enjoy your time at South Lodge, enjoy the wonderful resort of Broadstairs and have a safe journey.

### **Laundry**

If you require fresh towels please leave your used ones on the floor.

Please **DO NOT** take the bath towels to the beach. If you need beach towels do ask us and we will be pleased to provide them for you.

If we can help at all with other laundry matters don't hesitate to ask.

## South Lodge uses softened water

South Lodge has a good water softener treatment installed to improve the quality of the water we provide to our guests and ourselves. Below are some of the benefits of softened water for the individual.

- Softened water has a clean silky feeling. It makes shower time a luxury without the need for bath oils or bubble bath liquids
- Softened water makes hair soft and easier to manage
- Softened water can help certain dry skin conditions such as eczema
- Softened water rinses completely away without leaving scum, even after shaving

Unsoftened drinking water is provided in all bedrooms, and is available for use in the kettles from our Kitchen Tap.

#### Please note there are two specific areas, where the use of softened water is inadvisable:

- **1.** In the preparation of powdered milk for feeds for infants, as softened water could affect its fine nutritional balance.
- 2. For someone on a medically-prescribed low-sodium diet.